



# Warranty

Dear Value Customer

AVK's products are guaranteed against product and material defects for a period of 10 years from the date of dispatch from our factory. This warranty shall only be valid if the product is installed correctly in accordance with the AVK installation instructions and accepted codes of good practice.

Further, the warranty shall be invalidated if, at any time, the product is used for an application which has not been recommended by AVK, as if it has been subject to incorrect maintenance or mishandling.

Any product which has been supplied, but not manufactured by AVK shall be subject to the warranty terms of the manufacturer.

Under the normal warranty procedure the distributor will repair the product within normal working hours. The components will be replaced free of charge, but the costs of disassembly, assembly and installation will be paid by the end-user. All parts or products repaired will be delivered ex work.

During the warranty period, the repair may also be carried out in approved local workshops at the expenses of AVK, when a written approval has been obtained from AVK or through the local distributor.

AVK shall under no circumstances accept claims for third party liability or damage caused by the failure of any of the company's products.

AVK shall accept no liability for product failure caused by abnormal operational conditions, war, violence, storm, cataclysm, or other cases of force majeure.

The decision of AVK in relation to any claims or disputes over the warranty is final.

AVK-Glenfield Sdn Bhd

A handwritten signature in black ink, appearing to read 'Niels Erik Andersen'.

Niels Erik Andersen  
Managing Director

